



**Review Article** 

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## Innovation of Digital Technologies and Payment Initiatives in Sustainable Scheme of Global Communities

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#### **Abstract**

Globalization and digital industrial revolution have brought structural change of stakeholders. Some stakeholders who achieve advantageous benefits from innovation of digital technologies have grown greatly. However, other stakeholders take only part of benefits from innovation of digital technologies. This revolutionary change of economies and societies has raised the scale of stakeholders and brought unbalanced growth of stakeholders. The unbalanced growth of stakeholders has raised social requests for corporations beyond market transactions. This article demonstrates that a sustainable scheme of communities appropriately solves the problems brought by structural disparity of stakeholders. This article also develops social welfare investigation to coordinate reform of legislative initiatives and improvement of investment contributions. The digital industrial revolution possibly raises disparity in communities. The revolutionary change of economies and societies has enhanced the importance of sustainable governance to mitigate social problems of disparity. This article demonstrates that the sustainable scheme reduces social losses derived from disparity of communities. In particular, this sustainable scheme is proved to improve welfare of every stakeholder including the disadvantageous stakeholders regarding innovations of digital technologies.

Keywords: Digital Industrial Revolution; Disparity Problems; Multi-Stakeholder; Legislative Initiatives for Social Welfare Losses: Payment Initiatives

### Introduction

In the neoclassical theory of economics the fundamental theorems of welfare economics confide that perfect competition of market mechanism brings efficient distribution of resources for societies. Hindman [1] and Paus [2] argue that digital industrial revolutions could not bring optimistic situations in social systems. Institutional investigations such as Coase [3], Ostrom [4], and Williamson [5,6] explore initiatives to complement failures of traditional market mechanisms. Tanaka [7,8] argues that sustainable governance in region needs the initiatives which participants in communities are expected to contribute their responsibility appropriately. Arow [9] and Tirole [10] explore that theoretical analyses of economics are applicable for investigation of Corporate Social Responsibility (CSR). Tanaka [11] presents the theoretical model which investigates sustainable community governance with multi-stakeholder by developing CSR research.

Evolution of communication technologies triggers sustainable governance involving multi-stakeholders. Sustainable initiatives for communities should not only grow the scale of communities but also solve increasing social needs to proceed with evolutional changes of social structure. Corporation needs to construct cooperative schemes with many stakeholders to achieve sustainability. Decentralized communities seek to construct sustainable cooperation in diversified societies. Theoretical analyses of multi-stakeholder represented by Tanaka [12] explore sustainable social framework for proceeding globalization and innovation of digital technologies. Corporations seek to achieve social needs to create sustainable relationships with enlarging participants including global and virtual communities. Main results which this article obtains are summarized as follows. First, rising evolution of digital technologies remarkably grows the stakeholders who improve digital technologies in daily market transactions and social communications.

Secondly, legislative and regulatory initiatives are effective to mitigate unbalanced social welfare losses derived from the structure change of stakeholders and improve cooperation with many stakeholders. Thirdly, corporations provide payments for

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stakeholders by considering altruistic and risk coefficients of stakeholder types. The incentives to change the two coefficients are possible to improve sustainability of communities. The organization of this article is described as follows. Section 2 presents a theoretical framework of sustainable governance with three types of stakeholders which are distinguished into inside, outside and external stakeholders. Section 3 exhibits social welfare analyses of digital industrial revolution and sustainable initiatives. While innovations of digital technologies grow outside stakeholders remarkably, disparity problems are proved to raise social welfare losses. Legislative and regulative initiatives reduce rising social welfare losses derived from the unbalanced growth of stakeholders. Section 4 concludes that sustainable scheme integrating multi-stakeholders theoretically explores optimal coordination between innovative investments of digital technologies and legislative initiatives to mitigate disparity problems.

# Digital Industrial Revolutions and Sustainable Scheme of Global Communities

In the recent several decades rising innovations of digital technologies have fundamentally changed social and economic structures of global communities. Tanaka [12,13] describes that evolutional development in intelligence and communication technologies has led corporations to communicate with increasing stakeholders. In exploration of global finance Pástor et al. [14] supposes that corporations have communicated not only with domestic markets and residents but also directly with foreign stakeholders such as consumers, governments, financial funds, and environment organizations. Corporations are responsible for contributing to the sustainability of global societies. Environment, Society and Governance (ESG) investments and green finance are promoted by strategies presented by the Global Sustainable Investment Alliance (GSIA) [15,16]. An empirical study has indicated that ESG strategies are expected to move investments toward more sustainable Objectives; Sciarelli et al. [17]. Cassiers et al. [18] and Choudrie et al. [19] discuss that social inclusion to improve equal participation of all stakeholders aims to attain sustainable scheme of governance. The scheme in which corporations promote cooperation with multi-stakeholder is expected to improve sustainable finance.

While evolutional changes of communication have economically enhanced a part of stakeholders to involve in digital technologies, other stakeholders leave without any benefits from uprising digital economies. Many stakeholders raise digital investments to take beneficial network effects of global transactions. But the other stakeholders exhibiting inefficient synergy in global economies cannot invest enough to obtain digital benefits. Because the digital industrial revolution brings different incentives for stakeholders to invest in innovative technologies, development of digitalization brings disparity problems in societies as global market and government failures. An appropriate sustainable scheme seeks to mitigate market and governmental failures in global societies. This article explores the mechanism in which sustainable payment for

every stakeholder improves global social welfare.

This article theoretically explores how the sustainable scheme of communities in globalized economies integrates the synergy effect derived from digital industrial revolution. Enhancement of digital technologies promotes global and digital transactions of productions and services but takes different benefits among stakeholders beyond evaluation of economic transactions. When social benefits are concentratedly distributed on only a part of stakeholders, global markets and government failures occur to raise social risks for sustainable communities. Development of global economies requires reconstruction of sustainable schemes to prevent and mitigate social risks in global communities. For example, enlarging global economies have accompanied increasing population of immigrant to derive significant social problems. Payment initiatives for related stakeholders are expected to compliment social welfare losses brought by innovative investments of productions. By using a mathematical model of corporations and stakeholders in economic and social systems, this article theoretically explores payment initiatives to improve sustainability in global communities.

Corporations represent for-profit as well as non-profit organizations. Both organizations are supposed to perform cooperation with various stakeholders in markets and social activities for sustainability of communities. Corporations use social production x and payment  $t_i \ge 0$  for stakeholder i in sustainable scheme of governance. Payment presents many means of transactions.  $t_i$  in market transactions indicates compensation for stakeholder i. When stakeholders are agents of governments or residents, the payment indicates spendings such as tax and subsidies to improve problems of disparity. When total number of stakeholders is defined by n, the total amount of payment is denoted by  $t = \sum_{i=1}^{n} t_i$ . To achieve sustainable communities corporation calculate social achievements not only by private profit but also by social evaluation by many stakeholders. Social evaluation of corporation is defined by total evaluation of stakeholders. It is assumed that stakeholder *i* strictly denotes social evaluation by  $V_i(x, t_i) \ge 0$ . Becker [20,21] explores that two types of interest group influence political decision. Tanaka [22] applies this political theory of interest groups for sustainable scheme of corporations. All stakeholders are divided into positive and negative stakeholders. Positive stakeholders indicate that social evaluation of the corporation rises as production of corporations enhances and are assumed to obtain inequality  $\frac{\partial V_i}{\partial x} \ge 0$ . Employees, regular consumers and business partners in supply chains represent well-known examples of positive stakeholders. Negative stakeholder i exhibits a declining evaluation of the corporation regarding productions. It is defined to take inequality  $\frac{\partial \hat{V_i}}{\partial x} < 0$ . Social evaluation with  $t_i$  is supposed to be increasing function regarding payment  $t_i$ . It is mathematically written by  $\frac{\partial v_i}{\partial t_i} \ge 0$ . Tanaka [23] argues that globalization and digi-

talization enhance analytical usefulness of multi-stakeholder theory for social sustainable scheme. Inside stakeholder i (= 1, ...., n<sub>0</sub>) belongs to positive stakeholders. Inside stakeholders are rep-

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resented by major stakeholders, regular customers, and regular employees. Negative stakeholders are divided into outside and external stakeholders. Outside stakeholder  $i (= n_0 + 1, ...., n_1)$  has market or financial transactions with corporations but external stakeholder  $i (= n_1 + 1, ...., n)$  does not obtain any market transactions. Part-time employees and irregular purchasers are examples of outside stakeholders. Some independent non-profit organizations suffered from environmental problems by Corporations and appear as external stakeholders. Tanaka [13] explores that structural changes of stakeholders brought by digital industrial revolution decline global social welfare losses.

This article assumes that sustainable social scheme provides appropriate communication methods to each type of stakeholder. In daily or repeated transactions with corporation, efficient communication is available for inside stakeholders. Corporation improves altruistic propensity with inside stakeholders  $\beta(x)$  as production x rises. It is expressed exactly that  $1 > \beta(x) > 0$  and  $\beta'(x) > 0$  hold. Innovation of digital technologies displaces online methods into traditional communication for all three types of stakeholder. Stakeholder i(=1, ..., n) is supposed to contribute investment  $y_i$  voluntarily for development of digital technology. This assumption of independent contribution on innovational investment is presented by equation  $\frac{dy_j}{dy_i} = 0$ , for any  $i \neq j$ . Corporations provide investment  $y_0$ . Although total investment y which is exhibited by  $y = y_0 + \sum_{i=1}^{n} y_i$  enhances efficiency of communication scheme between corporation and all stakeholders, innovation of digital technologies is assumed remarkably to raise efficiency of communication  $\gamma(y)$  for corporation toward outside and external stakeholders. Efficiency function  $\gamma(y)$  holds conditions,  $1 > \gamma(y) > 0$  and  $\gamma(y) > 0$ . From experimental insights, corporations communicate information intimately in descending order of with inside, outside and external stakeholders. The efficient communication among stakeholders is explicitly defined by inequality,  $\beta(x) > \gamma(y) > 0$ , for any x and y. Considering that all stakeholders share the communication scheme, Tanaka [24] explores cooperatives investment on innovation for digital technologies.

All stakeholders can use legislative or regulative initiatives to communicate with corporations. Social contacts and regulations sometimes bring duties or social penalties. Stakeholder i indicates standard or code  $\alpha_i > 0$ . When  $\alpha_i \ge V_i\left(x,t_i\right)$  holds,  $\varphi_i\left(\alpha_i - V_i\left(x,t_i\right)\right)$  presents social cost for corporation. The cost function is supposed to bring as similar features as common cost functions exhibited by  $\varphi_i' > 0$ ,  $\varphi_i'' > 0$ .

# Two Step Method on Sustainable Initiatives for Digital Investments

Tanaka [24] provides a theoretical framework to explore transformation of communities by evolving digital technologies. Equation (1) presents social net benefits that corporations attempt to maximize with cooperation of stakeholders.

$$NB_{\square} = \pi(x) - y_0 + \beta(x) \sum_{i=1}^{n_0} \{V_i(x, t_i) - y_i\} + \gamma(y) \sum_{i=n_{0.1}}^{n_1} V_i(x, t_i) - y_i - \gamma(y) \sum_{i=n_{0.1}}^{n_{\square}} V_i - t - \sum_{i=1}^{n} \varphi_i \{\alpha_i - V_i(x, t_i)\}$$
(1)

This article explores how payments,  $t_1, \dots, t_n$ , improve social welfare by keeping balance with enhancing digital investments y. Differentiation of Equation (1) regarding payments exhibits optimal conditions (2) –(4) for three types of stakeholders.

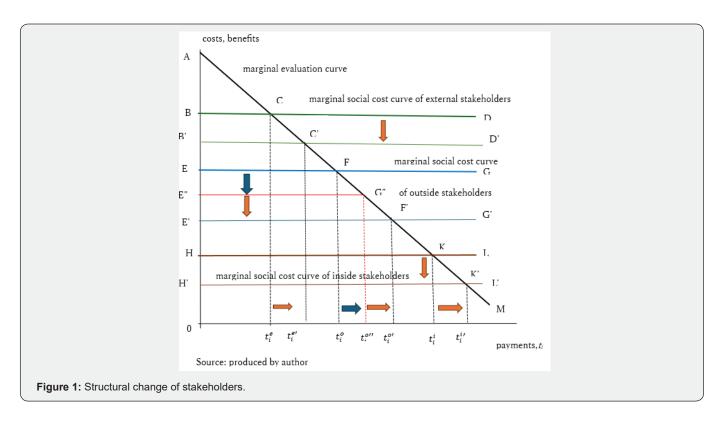
$$\frac{\partial V_{i}}{\partial t_{i}} = \frac{1}{\beta(x) + \frac{d\varphi_{i}}{d(\alpha_{i} - V_{i})}}, \quad i = 1, ..., n_{0}.$$
 (2)

$$\frac{\partial V_i}{\partial t_i} = \frac{1}{\gamma(y) + \frac{d\varphi_i}{d(\alpha_i - V_i)}}, \quad i = n_0 + 1, ..., n_1. \quad (3)$$

$$\frac{\partial V_i}{\partial t_i} = \frac{1}{\frac{d\varphi_i}{d(\alpha_i - V_i)}}, \quad i = n_1 + 1, ..., n. \quad (4)$$

Comparative investigation of Equations (2)-(4) indicates different payment initiatives for three types of stakeholders. Development in digital technologies brings different effects on three types of stakeholders. Digital investments raise the efficiency of communication facilities in outside stakeholders more than in other stakeholders. Without any risk management of sustainable social scheme, remarkable growth of communication efficiency in outside stakeholders enhances their payments by the largest scale among all stakeholders. The three equations indicate that the sustainable scheme is featured by altruistic coefficients  $\beta(x), \gamma(y)$  and risk coefficients  $\frac{d\varphi_i}{d(\alpha_i-V_i)}$ . The inequality assumed in the previous section,  $\beta(x) > \gamma(y) > 0$ , brings descending order of (4), (3) and (2). Figure 1 illustrates how the sustainable scheme should improve payment initiatives to mitigate disparity of societies brought by uprising investments in digital technologies. Curve AM depicts marginal evaluation of payments,  $\frac{\partial V_i}{\partial t}$  in the left side of Equations (2)-(4). The right sides of Equation (2) , (3), (4) indicate marginal social cost of inside, outside and external stakeholders and are depicted by curves HL, EG, and BD.

Equations (2)- (4) indicate effective initiatives to mitigate social welfare losses derived from disparity issues. Figure 1 illustrates how payments and investments for digital technologies make effects on disparity problems. Rising investment for digital technologies increases  $\gamma(y)$  and moves downwardly marginal cost curve EG of outside stakeholders presented by Equation (3). We explore the sustainable scheme in the two steps. The first step illustrates the effects of digital investments. The second step depicts the effects which are derived by payment initiatives of sustainable scheme. In the first step, intersection point F which exhibits equilibrium of (3) moves downwardly to point G" on curve AM. Consequently, enhancing digital technology investment moves curve EG to E"G" and raises payment  $t_i^0$  for outside stakeholders to to ". Without any payment initiative for sustainability, intersection points for inside and external stakeholders remain as points C and K. Rising investment on digital technologies increases social surplus presented by area of trapezoid EE'G"F brought by outside stakeholders. AS the enhancement of social welfare is estimated to benefit only outside stakeholders, the digital industry revolution is expected to cause serious social problems of disparity.



The second step of payment initiatives is effective to prevent communities from diversifying seriously. As enhancing relative influence of outside stakeholders is expected to accelerate disparity of communities, initiatives to improve social benefits of inside and external stakeholders raise importance in sustainable scheme.

Development of digital technologies brings structural change of stakeholders. This structural change brings uneven influences on stakeholders. Initiative for every stakeholder needs to improve evaluated social welfare losses. Equations (2) – (4) make clear that legislative initiatives and regulations support every stakeholder to improve social welfare. Standard or code regarding evaluation of Stakeholder  $i^{\frac{\partial V_i}{\partial l_i} = \frac{1}{d(\alpha_i - V_i)}, i = n_i + 1, \dots, n_i$  is effective to reform problems of disparity. When  $\alpha_i$  is raised to  $\alpha_i'$ , inequality  $\varphi_i(\alpha_i - V_i(x, t_i)) < \varphi_i(\alpha_i' - V_i(x, t_i))$  is obtained.

Three marginal cost curves BD, EG, and HL possibly move to B'D', E'G', and H'L' downwardly. In this reform of legislations and regulations, intersection points C,F, and K changing into points C',F', K' and payments  $t_i^e, t_i^0$  and  $t_i^t$  for three stakeholders indicate increasing to  $t_i^{e'}, t_i^{o'}$  Figure 1 distinctly depicts effects of digital investments and payment initiatives by the blue- and orange-colored arrows. Rising digital investments lowers marginal social cost curve of outside stakeholders transfers curve EG to curve E''G'', surplus of outside stakeholders increases area of trapezoid EE''F''F. While digital industrial revolution enlarges outside stakeholders by improving payment system, inside and external stakeholders fail to receive any appropriate benefits of this revolution.

The previous exploration adds a guiding principle to sustainable scheme. Improving legislative and regulative initiatives

enhance social benefits depicted by area of trapezoids, BB'C'C, E"E'F'G", and HH'K'K for external, outside, and inside stakeholders. Social welfare analysis regarding multi-stakeholder explores causal nexus between digital industrial revolution and disparity problems. While digital industrial revolution has brought advantageous benefits for outside stakeholders to develop in global communities, serious disparity among stakeholders means significant importance of legislative and regulative initiatives for sustainability.

### **Concluding Remarks**

Innovation of digital industrial technologies has reformed social communication scheme. As development of digital communication requires all stakeholders to participate in digital transactions, stakeholders provide various contributions to improve communication according to their digital environments. However, all stakeholders are not equally assured of having access to digital facilities. By reform of communication structure Figure 1 exhibits that outside stakeholders increase social welfare or surplus greater than inside and external stakeholders. Differentiated surpluses among stakeholders indicate unbalanced growth of stakeholders. This article explores that social sustainable scheme presents effective initiatives to mitigate social welfare losses brought by digital industrial revolutions. Evolution of digital technologies improves cooperative contributions of corporations and stakeholders by rising social benefits. Innovation of digital technologies provides synergy effects between corporations and outside stakeholders. However, inside and external stakeholders sometimes could not take enough digital benefits without complemental payments funded by sustainable initiatives. Disparity problems brought by

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digital industrial revolution are presented by increasing gapes of social welfare losses among stakeholders. The Equations (2) - (4) prove that enhancement of legislative initiatives improve global market and government failures. The legislative initiatives target to raise welfare surplus of all stakeholders. The sustainable scheme in which all stakeholders could participate is possible to lower social losses by evaluating payments appropriately.

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